Australia Awards Scholarship Students Pre-departure Guide 2015/2016
Emergency Numbers

On-Campus Security (24 hours).................................................. 6488 3020
Fire, Police and Ambulance (Emergencies)............................ 000
Police Attendance................................................................ 131 444
Alcohol and Drug Information Service................................. 9442 5000
Crisis Care............................................................................. 9223 1111
Samaritans Crisis Line............................................................ 9381 5555
Samaritan Youthline.............................................................. 9388 2500
Sexual Assault Resource Centre.......................................... 9340 1828
After Hours Psychiatric Emergencies................................. 9224 8888
Lifeline WA (Phone Counselling Service)............................. 131 114
Pre-Departure Guide

This booklet has been prepared by the International Sponsored Students Unit, International Centre, The University of Western Australia for Australia Awards Scholarship students.

The information contained in this booklet is, as far as possible, accurate at the time of publication (September 2014). Details contained in this booklet may be subject to change without notice.

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# Table of Contents

## PRE-DEPARTURE AND ARRIVAL
- What to Bring 3
- Immigration and Customs 4
- Financial Arrangements 5
- Arrival in Australia 5
- Introductory Academic Program (IAP) 6
- Orientation 6
- Student Family Arrangements 7
- Schooling and Childcare 7
- Important documentation to bring 8
- Cultural Adjustment 8

## LIVING IN AUSTRALIA
- History 10
- The People 10
- Social Customs 10
- ‘Australian’ English 14
- The Law 16
- Discrimination/Harassment 17

## LIVING IN PERTH
- Facts in Brief 18
- Accommodation/Housing 20
- Money Matters 23
- Working in Perth 25
- Health Care and Insurance 26
- Transport and Communications 27
- Religion 30
- Entertainment and Visitor Information 30

## STUDYING AT UWA
- Academic Matters 33
- Services for Students 36
  - International Centre 36
  - Student Services 36
  - The Library 38
  - Email Services 38
  - Student Connect 38
  - UWA Student Guild 38
- Student Parking and Parking Permits 39
- Important University Policies and Regulations 39

## USEFUL CONTACTS AND WEBSITES 41

## GLOSSARY OF TERMS 46
PRE-DEPARTURE AND ARRIVAL

We are delighted you have chosen The University of Western Australia to undertake your tertiary studies, and wish you every success.

This booklet will help you prepare for your study experience and has been designed to provide you with information about organising your departure, arriving in Perth and settling into the University and your new environment. There is also information about living in Australia and academic matters.

To make the best use of this book, don’t try to read it all at once. Take your time reading through it and bring it with you to Perth for future reference. Some of the issues covered may not seem important to you at home, but will be once you arrive in Perth.

What to Bring

Tips

Use a large, strong suitcase with wheels or trolley and a good piece of hand luggage. Make sure that your baggage does not exceed the airline’s limit, as excess luggage charges can be expensive.

In the section on Immigration and Customs below, note the items to be declared, and pack them separately in a bag so that customs declaration and checking is easier. Failure to declare items can result in a fine.

Carry important documents, valuables, some extra clothing and personal items in your hand luggage, but make sure it is small enough to fit in the aircraft’s overhead cabin compartment or under your seat.

Remember to label all your bags with your name and address.

Clothing and Personal Items

Dressing on campus is informal. In summer, lightweight clothes, sandals or track shoes (joggers) are sufficient. In winter, heavier weight clothing, including a woollen jumper/sweater, winter coat or waterproof jacket, is recommended.

In spring and autumn, jeans with a lightweight jacket or jumper/sweater are sufficient.

Generally, the cost of clothing and footwear in Australia is comparable to western countries but more expensive than Asian countries. However, it is possible to find bargains during sales in the larger stores.

Clothing

• jeans/trousers, blouse/shirts, T-shirts, shorts, undergarments and socks
• woollen jumpers/sweaters, a jacket/coat
• bathrobe (towelling), pyjamas and home wear clothes
• sportswear, swimwear, hat for summer
• closed shoes, sport/track shoes, sandals, other casual footwear
Personal Items/Goods

- toiletries
- bath towels
- alarm clock, sewing kit
- spare pair of spectacles and/or contact lenses and a current prescription
- laptop
- hair-dryer, electric shaver, electric iron
- calculator
- camera
- iPod, MP3, CD Player
- dictionary (Macquarie and Oxford are used in Australia)

Important Documents

- passport
- prescriptions for any regular medication
- work/character references
- medical history
- driver’s licence
- credit card

In Australia, 240 volts is the standard voltage for electrical appliances and you may need an adaptor. For some items it may be preferable to purchase them in Australia.

Duty Free Concession

If you are aged 18 years or over, you are allowed to bring up to AU$900 worth of general goods into Australia duty free. Personal items such as clothing, footwear and toiletries (excluding fur and perfume) are free from duty and tax.

If you intend to bring a new laptop or other electrical goods which are less than 12 months old, you may be liable for customs duty and sales tax on arrival. Alternatively, you may be required to pay a security deposit, which is refundable when you take the laptop out of the country on your departure.


Immigration and Customs

During your flight you will be required to complete an "Incoming Passenger Card". Western Australia has strict customs and quarantine laws which forbid most processed animal products, agricultural products (cereals, fruits, honey, dairy products), any item which can carry diseases, insects and other pests, wildlife and products made from skins, feathers, bones, shells or ivory. You will be responsible for every item you bring with you. Heavy penalties and on-the-spot fines will be applied if you do not declare quarantined items. You must tick “YES” if you are carrying any food, plant material or animal products.

In addition, if you are carrying $10,000 or more in foreign or Australian currency, you must declare it on your Incoming Passenger Card. Failure to declare is an offence.
Avoid at all costs, drugs, weapons, explosives and other illegal imports, and do not carry other peoples’ goods or parcels unless you are 100% sure of the contents.

IF IN DOUBT, DECLARE IT.


Financial Arrangements

Australia Awards Scholarship (AAS) students should bring at least AU$400 to cover immediate expenses until you receive your establishment allowance.

On arrival, the International Centre will assist you with opening a bank account (if you haven’t already done so) using the $5,000 establishment allowance.

Some Australian banks have branches in other countries. If a branch is present in your country, open an account before you leave as this will make financial transactions more convenient once you arrive in Perth. Westpac Bank are on the UWA Campus. ANZ, Commonwealth and BankWest are close by.

Arrival in Australia

Each AAS student can be met at the airport by a UWA driver and taken to their arranged temporary accommodation. If you arrive at the airport and you are not met by a representative from the University, please telephone 0429 902 455 to arrange transport to your accommodation. If a taxi needs to be called, you can ring 131 330 or wait at airport taxi rank.

AAS students are given an arrival pack, containing relevant information and maps. The International Centre strongly encourages students to read this information to understand what is happening in the days prior to commencement of their course.

After arriving in Perth, on the next working day (Monday to Friday) students should make their way to the UWA International Sponsored Students Unit at the International Centre, Hackett Hall, Crawley Campus, arriving at 9.00am to meet the Australia Awards Student Contact Officer.

Students should bring with them their passport, Arrival Pack and original/certified qualifications and transcripts.

On making contact with the Australia Awards Student Contact Officer, students will be assisted with

- banking arrangements
- Overseas Student Health Cover
- scholarship information and
- contact with the Housing Office to assist with finding permanent accommodation.

The right permanent accommodation in Perth can take a while to find, so please be aware that your first few days should be focussed on securing stable accommodation. If you wish to stay on campus, the University recommends you make enquiries as soon as possible as on-campus accommodation is in high demand.

www.studyat.uwa.edu.au/about/accommodation
Introductory Academic Program (IAP)

Australia Awards Scholarship students commence their Introductory Academic Program (IAP) around five days after their arrival. The IAP is compulsory and UWA is required to report to on student attendance. The IAP has been designed to provide students with the best possible start to their studies at UWA.

The IAP will include a comprehensive program of study including different learning styles; study techniques; language skills; cultural transition studies; information about your scholarship and social outings.

You will be issued with a temporary student card during the IAP. Please bring a spare passport photo for this purpose. This card will allow you to receive concessions on public transport.

Orientation

UWA conducts welcome programs for all international and domestic students prior to commencement of each semester. You will be notified by email as soon as the Orientation program is finalised. Details of the various information sessions, social activities and your enrolment day will be provided.

Orientation:

• helps make the transition to your new life in Perth smooth and enjoyable;
• gets you enrolled in your course;
• makes you aware of different learning styles and study techniques;
• introduces you to the facilities on campus;
• provides information about OSHC;
• provides an opportunity to meet other students and staff;
• introduces you to places of interest in Perth.

All new students must attend the orientation programs. It is difficult to provide detailed advice and individual counselling at the busy period prior to the commencement of a semester.

Enrolment

Enrolment will take place as part of your UWA Orientation program. PhD students will enrol through the Graduate Research Office. Assistance will be provided for enrolment.

Enrolment is one of the most important parts of the orientation program. It is a good idea to start preparing your study plan before enrolment. The UWA handbook contains all course information and unit/subject descriptions. The handbook can be found at handbooks.uwa.edu.au

Academic staff will be available during the orientation program to provide advice on your choice of units and study plan. You will also be able to meet with Academic Advisers prior to orientation. It is advised that research students make contact with their supervisors within the first weeks of arriving in Perth.

During enrolment you will be issued with a UWA student card. This card allows you to use the library and other facilities, and also receive concessions (for public transport, cinema) and discounts. If you lose your card, you should report it immediately to Student Administration. A replacement card can be provided but will cost $15.
Student Family Arrangements

• Australia Awards (AA) does not provide any financial support for family so students must have additional funds to support their family in Australia. The International Centre strongly suggests that students assess their financial capabilities before bringing family to Australia. Added costs will include visa length health cover; larger accommodation; extra transportation costs and childcare if necessary.
  www.studyat.uwa.edu.au/about/accommodation/costs

• Remember, when AAS students do not bring family members to Australia, they are eligible for a free ‘reunion’ airfare home each year.

• Both Australia Awards and UWA recommend students do not have family join them until after being in Australia for three to six months. The reasons are fair and the recommendation is in a student’s best interest as a scholarship recipient. Students need to adjust to a new environment, return to study after being in the workforce and focus, ensuring an academically successful first six months. Anecdotal evidence indicates that the first six months as a student is the most difficult.

• Students who have studied in Western Australia before can bring their family with them, as well as students who are breast feeding an infant.

• Students who bring an international mobile phone can immediately place a new SIM card in their phone, enabling immediate contact with family at home.

• Should students need to bring family, the UWA Student Contact Officer will provide support letters when organizing childcare and schooling, and will provide the relevant documentation for the family’s visa application.

Schooling and Childcare

• AA Scholarship students are eligible for tuition free primary and secondary schooling for their children but there are additional costs involved such as Annual Voluntary Fee (all parents are expected to pay), uniform fees, books, excursions etc.

• It is important to understand that if a student’s child needs English language training, this may incur additional fees and could cost up to $3000 per year. This is paid by the student, not the University. It is recommended that children commence English language training prior to arrival in Australia. Special needs programs (for a learning difficulty or disability support) may involve considerable costs.

• Good quality childcare services are available close to the University. Students are eligible to apply for a childcare rebate of up to 50% of costs. However, the fees for childcare may still be a considerable amount of money. Fees can range from $65 to $125 per day.
Important documentation to bring

- Family members’ birth certificates
- Marriage certificate
- Children’s immunisation records
- Your academic transcripts/qualifications
- Academic transcripts for children over 12 years of age
- Spouse qualifications and work references

Please see the relevant pages in this guide for information on what to bring, immigration and customs, financial management, finding accommodation, cost of living, Australian laws, working in Perth, health care, UWA policies and study matters.

Cultural Adjustment

Everybody who moves to another country will experience feelings of distress, confusion, nervousness and loss of confidence. This general sense of unease is sometimes described as culture shock. If you begin to experience these feelings, don’t worry, it is normal and will soon pass.

As you settle in and come to terms with the differences in culture, people, social customs and life in your new environment, you will start to enjoy the change, and experience a new found energy. This process of adjustment normally takes from three to six months and is sometimes called the ‘U’ curve of adjustment because of the way your feelings fall and rise.

The first step in coping with the problem is being aware that what you are going through is normal. Some other steps you can take include:

**Be Positive:** Concentrate on the positive aspects of your decision to come to Australia to study and try to dismiss any negative thoughts you are having;

**Examine Your Expectations:** When confronted with situations that make you uncomfortable or miserable, examine your expectations. Were you realistic in your preconceived notions of life and people of Australia? Have you generalised too much? Are you too rigid in your mind set? Try to be flexible and change to meet your new circumstances;

**Listen and Observe:** Human beings are different everywhere. Their behaviour and methods of communication both verbal and non-verbal are a result of their cultural history and social systems. The correctness or incorrectness of their ways compared to yours is not important. You are in Australian society - listen, observe and learn so that you don’t interpret or communicate the wrong signals;

**Ask Questions:** If you don’t understand something, including what people are saying or gestures that are used, ask them. You will find most people are happy to take the time to explain things to you;

**Go Out and Explore:** Learning to function in a new culture requires effort and contact. Don’t be too shy to meet people or get involved in social activities. Cross-cultural interaction can be difficult but they can also be fun. Try and see the humorous side of uncomfortable situations and don’t be afraid of making mistakes. With time, understanding and knowledge, you will soon become ‘multicultural’;
**Talk it Out:** If you come from a culture where people don’t talk about their problems, attempt to overcome this. Talking about your adjustment problems, especially to other new international students, will lighten the burden and make you realise that these problems are quite common.

**Seek Help:** If you continue to have adjustment problems, seek help. Speak to the Student Contact Officer or a counsellor from Student Services (see ‘Useful Contacts’ at the back of this book).

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**LIVING IN AUSTRALIA**

When people in other countries think of Australia, they immediately picture kangaroos and koalas, or have a particular image of Australia, such as the Sydney Opera House or Uluru (Ayers Rock). These famous icons only show a small part of the richness of Australia’s natural treasures and its cultural diversity.

Western Australia is an enormous state and offers a wealth of experiences, from the drama of the outback and spectacular coastlines to the cosmopolitan and sunny, outdoor living of Perth. To help you adjust to your new environment, it may help to know a little about Australia’s history, people and social customs.
The People

Australia is a multicultural country although its British colonial ties mean that it has a predominantly Anglo-Saxon population.

Since British colonisation, there have been two main influxes of immigrants to Australia. One was with the gold rush in the 1850s and the second followed World War II. Post-World War II immigration brought a flood of European immigrants, many of them from Greece, Italy, Yugoslavia, Lebanon and Turkey. These immigrants have since made an enormous contribution to the country, enriching its culture and broadening its vision. From the 1980s, Australia has also accepted increasing numbers of Asian immigrants and it is this complex blend of people which has provided the basis for Australia’s multicultural policies and outlook.

Social Customs

A Sense of Individuality

Most Australians value their individuality and would like you to accept them as individuals. They are confident and proud whatever their talents, occupations and physical attributes may be. They dislike being treated simply as a member of a particular group, class or position.

Fair Play

Australians generally have a sense of fair play. The idea of giving a person a ‘fair go’ is very much a part of the Australian psyche. If you ever feel that you are unfairly treated, point this out and you will invariably receive a positive reaction.
Position of Women

Gender is no basis for different treatment in Australia. Women legally have the same rights, status and opportunities as men. Australian women might appear to be more independent, outspoken and self-reliant compared to women in some other countries. In spite of these rights and successes in the workplace, Australian women still take their parental role very seriously and manage this role alongside careers and other interests.

Humour

Though humour has universal application, certain aspects of Australian humour are worth noting. Firstly, Australians have the ability to laugh at themselves. Secondly, they go out of their way to make fun of people who consider themselves better than others. A great deal of teasing is also indulged in among close friends. If you find yourself the butt of a tease, especially if it is done in a joking manner, it means you are accepted and no offence is meant.

Greetings

‘Good morning’, ‘Good afternoon’, ‘How do you do?’ are formal greetings. Informal greetings are ‘Hello’, ‘Hi’, ‘G’day’, ‘How are you going?’ Men usually shake hands when they meet each other. Women sometimes shake hands with both men and other women.

Addressing People

Australians generally have a first (given), middle and last name (surname). First names are used more frequently, especially among friends and peers. As a mark of respect with people such as university staff members or the parents of friends and formal acquaintances, you should address the person as Mister (Mr), Missus/Mrs (married woman), Miss (unmarried woman) or Ms (married or unmarried), followed by their surname. People with a title such as Professor, Doctor etc. are addressed by their title followed by their surname.

Queuing and Personal Space

When several people are waiting for something, for example a taxi, bus, tickets or lifts, they queue. This means forming a line in the order of arrival. Trying to push ahead or ‘jumping the queue’ is not tolerated and those attempting to do so may find themselves in an uncomfortable position. Australians also value their personal space and appreciate being given more space when queuing or standing in close proximity to other people.

‘Excuse me’, ‘Please’, ‘Thank you’

These phrases are used in Australia as a mandatory mark of courtesy. ‘Excuse me’ is used when speaking to someone who does not expect you to speak, when asking someone to repeat something they have said or when joining in an ongoing conversation. It is also used to apologise for a mistake or speech discretion. ‘Please’ is used when requesting anything. ‘Thank You’ is used when something is handed to you, a favour is done or a request is met.

Replies To Invitations

All invitations whether formal (written) or informal (over the phone/in person) are replied to as soon as possible. If you accept an invitation and later are unable to attend, it is customary to contact your host(s) to inform them of this change. When formal invitations have an RSVP date, replies are expected by that date.
Punctuality

The concept of 'rubber time', which is common in some parts of Asia, does not operate in Australia. Most events and appointments will occur at the agreed or specified time and everybody is expected to be punctual. If you cannot keep an appointment or are going to be late, always inform your host(s) immediately.

Smoking

If in the company of people or in someone's home, it is good manners to ask before lighting up or if there are no other smokers, go outside to smoke. Smoking is banned on the UWA campus, in aircrafts, theatres, cinemas, restaurants, and in public buildings (including shopping centres).

Table Manners

Eating with one's fingers is okay at informal meals such as picnics, barbecues and for take-away meals. When having a meal at a table at home or in a restaurant, knives, forks and spoons are used. Fingers are used for bread and occasionally for meat with bones. If you don't know which piece of cutlery to use, ask around before going out and watch other people.

Social Functions and Outings

The most common social functions are dinners, parties and barbecues held in private homes. At these functions, guests normally bring a bottle of wine or cans of beer. Sometimes guests are requested to 'bring a plate'. This means that each guest brings a plate of food to be shared by everyone. On other occasions, guests are informed on the invitation 'BYO' (Bring Your Own drinks or meat for a barbecue). People also invite friends to go out to restaurants, movies and other events. Sometimes the person issuing the invitation will offer to pay for the whole, or part of the event, but most times costs are shared equally.

At any venue where alcoholic drinks are sold, the convention is to 'shout' a round. This means that when a group is drinking together, each person in the group will take a turn to buy a round of drinks. If you don't wish to do this, say so before any drinks are bought.

Physical Contact in Public

Men mostly shake hands when meeting each other. Women, on the other hand, display greater physical affection in public. Hugging and greeting each other with a kiss on the cheek is very common among women. Displays of affection between men and women, like hugging, kissing and holding hands, are quite common, and those who are close friends or family often greet and say goodbye to each other with a kiss on the cheek.

Home Life

Australians are very family orientated and spend a great deal of time doing family orientated activities. The home is cherished as a family's own private space and most work nights are spent at home. Weekends, especially in spring and summer, are spent catching up with close friends or doing work around the house and garden. If you wish to contact or visit friends at home, it is best to avoid doing so before 9am and after 9pm. A telephone call before visiting will also be most appreciated.

Clothing in Summer

Clothing in summer is often kept to a minimum. Young people, including women, wear shorts and brief tops in public. This is acceptable and should not be mistaken as a sign of loose morals.
Conversation

Australians love to engage in conversation. Topics of conversation between acquaintances will generally be neutral ones such as sport, films or music, and will not include those that are personal or could lead to disagreements or arguments. In casual conversations, questions about personal relationships, someone’s income, the cost of one’s home and possessions and a person’s age should be avoided unless you know the person very well.

Making Friends

Australians are friendly. They smile, joke and are willing to help anyone who asks them. But when it comes to making close friendships, they take their time. Close friendships in Australia are mostly based on repeated interactions, shared interests and common points of view.

Unacceptable Social Habits

Every society has certain rules concerning social habits. Some practices which are socially acceptable in your society may not be acceptable in another. In Australia, the following are considered unacceptable (some are even unlawful) and you should note them:

- avoid speaking in your own language at length while in the company of other people;
- avoid swearing, shouting, using indecent language and spitting in public;
- don’t throw paper towels, tissues or feminine hygiene products into toilet bowls as they clog up the system. Only toilet paper should be flushed down the toilet;
- it is appropriate to blow your nose rather than sniffing, and to use a tissue or handkerchief.
‘Australian’ English

All English speaking countries in the world have their own particular accent, pronunciation, vocabulary, slang and style of speaking English. Australia is no exception. Even between the Australian States some words and styles of speaking are different. Though you may have studied and spoken English in your home country, you may initially have problems in understanding ‘Australian’ English or have problems making people understand you.

Don’t worry, with time you’ll pick up the ‘Aussie’ (Australian) dialect. The main aspects of ‘Australian’ English to look out for are:

The Australian accent

This is unique to Australia and pronunciation of some words may be different to those you are familiar with.

Speed

‘Australian’ English is spoken quite fast with the tendency to join words together for example, ‘G’day’ for ‘Good day’, ‘How ya goin’ for ‘How are you going?’

Expression

Use of slang and home-grown vocabulary is very common. There is also a tendency to shorten and abbreviate words, sometimes adding an ‘o’ or ‘i’.

Some examples of abbreviations:

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>aggro</td>
<td>aggressive</td>
</tr>
<tr>
<td>arvo</td>
<td>afternoon</td>
</tr>
<tr>
<td>rego</td>
<td>registration (for example, car registration)</td>
</tr>
<tr>
<td>servo</td>
<td>service (petrol) station</td>
</tr>
<tr>
<td>yobbo</td>
<td>a ‘loud mouth’ male</td>
</tr>
<tr>
<td>barbie</td>
<td>barbecue</td>
</tr>
<tr>
<td>brekky</td>
<td>breakfast</td>
</tr>
<tr>
<td>mozzie</td>
<td>mosquito</td>
</tr>
<tr>
<td>sickie</td>
<td>sick day off work</td>
</tr>
<tr>
<td>sunnies</td>
<td>sunglasses</td>
</tr>
<tr>
<td>Uni</td>
<td>university</td>
</tr>
<tr>
<td>beaut</td>
<td>good, great</td>
</tr>
<tr>
<td>suss</td>
<td>suspicious</td>
</tr>
<tr>
<td>ta</td>
<td>thank you</td>
</tr>
<tr>
<td>tute</td>
<td>tutorial</td>
</tr>
</tbody>
</table>
Some examples of Australian terminology:

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>barrack</td>
<td>voice support (for team)</td>
</tr>
<tr>
<td>bloke</td>
<td>a male</td>
</tr>
<tr>
<td>bludger</td>
<td>lazy, free-loader</td>
</tr>
<tr>
<td>car park</td>
<td>parking lot</td>
</tr>
<tr>
<td>chips</td>
<td>french fries</td>
</tr>
<tr>
<td>chook</td>
<td>chicken</td>
</tr>
<tr>
<td>chuck</td>
<td>throw</td>
</tr>
<tr>
<td>crook</td>
<td>not feeling well</td>
</tr>
<tr>
<td>cuppa</td>
<td>cup of tea</td>
</tr>
<tr>
<td>deli</td>
<td>delicatessen, corner store</td>
</tr>
<tr>
<td>fair dinkum</td>
<td>genuine, real</td>
</tr>
<tr>
<td>fair go</td>
<td>equal treatment</td>
</tr>
<tr>
<td>full on</td>
<td>intense</td>
</tr>
<tr>
<td>gutless</td>
<td>weak, afraid</td>
</tr>
<tr>
<td>jumper</td>
<td>sweater</td>
</tr>
<tr>
<td>loo</td>
<td>toilet</td>
</tr>
<tr>
<td>love/dear</td>
<td>term of endearment</td>
</tr>
<tr>
<td>mate</td>
<td>friend</td>
</tr>
<tr>
<td>ocker</td>
<td>uncultivated Australian (usually male)</td>
</tr>
<tr>
<td>no worries</td>
<td>no problems, okay (sometimes used instead of &quot;you're welcome&quot;)</td>
</tr>
<tr>
<td>ripper</td>
<td>great, terrific</td>
</tr>
<tr>
<td>shocker</td>
<td>something that is distasteful or disliked</td>
</tr>
<tr>
<td>shonky</td>
<td>suspect in quality or character</td>
</tr>
<tr>
<td>spot-on</td>
<td>perfect</td>
</tr>
<tr>
<td>spunk</td>
<td>good-looking male/female</td>
</tr>
<tr>
<td>squiz</td>
<td>inquisitive look</td>
</tr>
<tr>
<td>tomato sauce</td>
<td>ketchup</td>
</tr>
<tr>
<td>what’s up</td>
<td>what’s wrong</td>
</tr>
<tr>
<td>see ya</td>
<td>goodbye</td>
</tr>
</tbody>
</table>
The Law

As an international student you are subject to all State and Federal laws. From the perspective of the law, you are no different from a citizen or permanent resident. In fact, the consequences of breaking the law (depending on the offence) could be more serious, as the punishment may also include cancellation of your student visa. The law governing the following matters should be given particular attention:

- contractual agreements – be aware that all written agreements such as a tenancy contracts, hire purchase agreements, and agreement to purchase contracts are legally binding. Read the fine print and make sure you understand everything before you sign;

- if you are under the age of 18 years, you are not permitted to purchase alcoholic drinks. Driving while under the influence of alcohol (ie having a blood alcohol level exceeding 0.05) is a serious offence and is dangerous. Regular breath-testing is carried out by police and if you are caught you will be fined and may lose your driver’s licence or be imprisoned, depending on your blood alcohol level;

- making loud noise (music, shouting, etc) late at night is against the law;

- it is illegal to gamble except through officially licensed agencies such as the Burswood Casino, TAB and Lotto;

- bribery is a serious crime. Don’t attempt to bribe anyone and also be careful not to allow your actions to be interpreted as a bribe;

- other laws that you should note are those involving motor vehicle accidents, road rules (such as speeding, driving without a valid licence), disagreements with neighbours, causing a public nuisance, cheating and shoplifting.

The Police

The Police Services (State and Federal) in Australia are part of the Public Service and not part of the Armed Forces. Their job is to prevent and solve crime, protect life and property, and to maintain law and order. If you have to deal with the Police, it will be to your advantage to cooperate with them and conduct yourself in a polite and unexcitable manner. You are also entitled to certain legal rights, which are as follows:

- you are considered innocent until proven guilty in court;

- unless you are formally arrested, you can refuse to go with the Police, answer any of their questions, give your name (except for traffic offences), or make a statement;

- you need not say anything that may incriminate you;

- the Police cannot threaten you or cause you any bodily harm, but if you resist arrest they can use reasonable force;

- if you are formally arrested, you have the right to be given details of the charge, make one telephone call to contact a lawyer/relative/friend, request an interpreter and ask for bail. Furthermore you need only give your name and address. If you want to make a statement you may write it yourself or have an interpreter do it for you.
Legal Advice and Assistance

If you need legal advice and assistance, contact the Student Contact Officer who will direct you to the appropriate agency. You can also receive assistance and advice from the following:

- Legal Aid Western Australia, Tel: 1300 650 579
- Citizens Advice Bureau of WA, Tel: 9221 5711
- Youth Legal Service, Tel: 9202 1688

Discrimination/Harassment

The University of Western Australia is committed to maintaining a work/study environment, which is free from discrimination and harassment. If you experience discrimination, harassment, or unfair treatment or if you feel uncomfortable about the behaviour of another student or a member of staff, the university has procedures to deal with these issues and has appointed a team of Equity and Diversity Advisers to provide assistance. All enquiries are dealt with in confidence. For more information, please refer to www.equity.uwa.edu.au/welcome/advice_and_assistance

See 'Useful Contacts" at the back of this book for telephone numbers.
LIVING IN PERTH

Facts in Brief

<table>
<thead>
<tr>
<th>Perth</th>
<th>Capital city of the State of Western Australia</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population, Perth</td>
<td>1.97 million</td>
</tr>
<tr>
<td>Size of Western Australia</td>
<td>2,525,500 sq km (largest state of Australia)</td>
</tr>
<tr>
<td>Population, Western Australia</td>
<td>2.52 million</td>
</tr>
<tr>
<td>Government</td>
<td>Democratic (Westminster System)</td>
</tr>
<tr>
<td>Time Zone</td>
<td>GMT + 8 hours</td>
</tr>
<tr>
<td>Religion</td>
<td>Complete religious freedom</td>
</tr>
<tr>
<td>Official language</td>
<td>English</td>
</tr>
<tr>
<td>Climate</td>
<td>Perth has a mediterranean climate with hot dry summers and relatively mild wet winters.</td>
</tr>
</tbody>
</table>

**Average Temperatures - Perth**

<table>
<thead>
<tr>
<th>Season</th>
<th>Temp</th>
<th>Months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summer</td>
<td>17° to 28°C (62° to 82°F)</td>
<td>December to February</td>
</tr>
<tr>
<td>Autumn</td>
<td>13° to 24°C (55° to 75°F)</td>
<td>March to May</td>
</tr>
<tr>
<td>Winter</td>
<td>9° to 17°C (48° to 62°F)</td>
<td>June to August</td>
</tr>
<tr>
<td>Spring</td>
<td>11° to 21°C (52° to 70°F)</td>
<td>September to November</td>
</tr>
<tr>
<td>From</td>
<td>Hours</td>
<td>Time Difference</td>
</tr>
<tr>
<td>---------------------</td>
<td>-------</td>
<td>-------------------</td>
</tr>
<tr>
<td>Bangkok</td>
<td>6.50</td>
<td>-1 hour</td>
</tr>
<tr>
<td>Berlin</td>
<td>21.00</td>
<td>-6 to -7 hours</td>
</tr>
<tr>
<td>Chennai</td>
<td>9.00</td>
<td>-2.5 hours</td>
</tr>
<tr>
<td>Dubai</td>
<td>10.25</td>
<td>-4 hours</td>
</tr>
<tr>
<td>Frankfurt</td>
<td>17.30</td>
<td>-6 to -7 hours</td>
</tr>
<tr>
<td>Hong Kong</td>
<td>7.00</td>
<td>same</td>
</tr>
<tr>
<td>Jakarta</td>
<td>4.50</td>
<td>-1 hour</td>
</tr>
<tr>
<td>Johannesburg</td>
<td>9.05</td>
<td>-6 hours</td>
</tr>
<tr>
<td>Kuala Lumpur</td>
<td>5.40</td>
<td>same</td>
</tr>
<tr>
<td>London</td>
<td>18.10</td>
<td>-7 to -8 hours</td>
</tr>
<tr>
<td>Los Angeles</td>
<td>17.30</td>
<td>-15 to -16 hours</td>
</tr>
<tr>
<td>Manila</td>
<td>9.0</td>
<td>same</td>
</tr>
<tr>
<td>Mumbai</td>
<td>11.55</td>
<td>-2.5 hours</td>
</tr>
<tr>
<td>New York</td>
<td>22.30</td>
<td>-12 to -13 hours</td>
</tr>
<tr>
<td>Paris</td>
<td>20.00</td>
<td>-6 to -7 hours</td>
</tr>
<tr>
<td>Seoul</td>
<td>11.00</td>
<td>+1 hour</td>
</tr>
<tr>
<td>Singapore</td>
<td>5.00</td>
<td>same</td>
</tr>
<tr>
<td>Stockholm</td>
<td>22.00</td>
<td>-6 to -7 hours</td>
</tr>
<tr>
<td>Taipei</td>
<td>8.50</td>
<td>same</td>
</tr>
<tr>
<td>Tokyo</td>
<td>9.50</td>
<td>+1 hour</td>
</tr>
</tbody>
</table>
Accommodation/Housing

On Campus Accommodation

There are five residential colleges/halls on-campus which can accommodate approximately 2000 students. The colleges have students of different ages and backgrounds, and are places where students can share academic and personal interests with other students. The Colleges offer a variety of accommodation including furnished private rooms and three meals a day. More importantly they offer an environment where tutors and senior students help with studies during the transition from school to university. There are also social activities organised to help students balance the demands of study.

<table>
<thead>
<tr>
<th>Colleges</th>
<th>University Hall</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>St Catherine’s College (female college)</td>
</tr>
<tr>
<td></td>
<td>St George’s College</td>
</tr>
<tr>
<td></td>
<td>St Thomas More College</td>
</tr>
<tr>
<td></td>
<td>Trinity</td>
</tr>
<tr>
<td>Location</td>
<td>Stirling Highway, Nedlands (opposite UWA campus)</td>
</tr>
<tr>
<td>Cost</td>
<td>Ranges between $339 (excl meals) - $470 per week (2014)</td>
</tr>
<tr>
<td>When to Apply</td>
<td>As early as possible (you don’t have to have an offer of a place at the University to apply)</td>
</tr>
</tbody>
</table>

www.housing.uwa.edu.au/on-campus/apply

Off-Campus Accommodation

Accommodation close to the University is usually in high demand and can be more expensive than other areas. The University Housing Officer maintains listings of both vacant and shared accommodation available to students in areas surrounding the campus on a housing database. However, the Housing Officer does not evaluate the accommodation or negotiate on your behalf with the owner/agent. You are responsible for judging the quality, suitability and safety of the accommodation.

Please refer to http://www.housing.uwa.edu.au/housing-database for more information about the housing database.

Crawley Village

UWA owns a number of properties close to the university. These are administered by Crawley Village. You can register your interest in these properties and receive updates of properties that become available to rent – www.crawleyvillage.housing.uwa.edu.au
Where to look for accommodation


- community (Post, Western Weekly) and local newspapers (The West Australian and Sunday Times) under the rental column towards the back,

- advertisements placed on notice boards around campus,


- help from other students who are familiar with the university area.

### Tips
Before signing a lease, it is crucial that you understand the terms and conditions that apply. The Housing Officer has a number of information pamphlets that can assist you in this regard.

It is good to start looking for accommodation while in your home country to get an idea of costs etc. but DO NOT send money (deposit/bond/rent in advance) to an independent accommodation provider before you arrive in Perth and view the accommodation. Internet scams have been known to target international students coming to Australia.

### Types of Accommodation

#### Shared accommodation

<table>
<thead>
<tr>
<th>What is it?</th>
<th>sharing a flat, unit or house with other students or the owner of the property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Own room/share room</td>
<td>yes, either furnished or unfurnished</td>
</tr>
<tr>
<td>Cost</td>
<td>between $150 and $250 per week/per person, depending on the size, type, location, furnishings</td>
</tr>
<tr>
<td>Bond</td>
<td>usually required (4 weeks’ rent)</td>
</tr>
<tr>
<td>Signed agreement/contract</td>
<td>good idea to negotiate one before you move in (available from the Housing Office)</td>
</tr>
<tr>
<td>Other costs</td>
<td>share of household expenses, such as electricity, gas and telephone</td>
</tr>
<tr>
<td>Meals</td>
<td>responsible for your own meals</td>
</tr>
</tbody>
</table>
Homestay

What is it? usually refers to a furnished room in a house with families

Own room yes, usually furnished

Cost between $250 to $300 per week (includes meals, electricity, gas, water)

Bond usually required (4 weeks’ board)

Signed agreement/contract usually required

Other costs telephone calls

Meals included in board cost

Renting or Leasing

What is it? entering a contract to rent or lease a flat, unit or house, either on your own or with friends

Flat/unit, house yes, either furnished or unfurnished

Cost varies depending on the location and condition of the property
one bedroom flat: $260 - $400 per week
two bedroom unit: $320 - $500 per week
three bedroom house: $450 - $600 per week

Bond yes (4 weeks’ rent)

Signed agreement/contract yes, usually a lease for six months or more

Other costs four weeks’ rent in advance
connection fees for electricity, gas and telephone,
plus regular charges for these utilities

Meals responsible for your own meals

Accommodation Transport Reimbursement Scheme

At the start of each semester students may be reimbursed for amounts over $15 up to $150 for taxi, bus and train fares to view potential accommodation.

Students need to keep their original receipts and complete a reimbursement form to be considered for reimbursement. This Scheme is run by the Housing Office.

http://www.housing.uwa.edu.au/off-campus/transport-reimbursement
## Money Matters

### Money

Australian currency comes in the form of coins and notes. The basic unit of currency is the Australian dollar.

- **Coins:** 5c, 10c, 20c, 50c, $1, $2
- **Notes:** $5, $10, $20, $50, $100

### Banks

Australia’s major banks:

- ANZ
- Westpac
- National Australia Bank

BankWest
Commonwealth Bank
plus many other smaller banks and credit unions

### Banks On-campus

- Westpac
- Unicredit

### Banks Close to UWA campus

- ANZ
- Commonwealth Bank
- Bank West
- National Australia Bank

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### Tips On Renting

- see the Housing Officer at UWA before going out in search of accommodation, ([http://www.housing.uwa.edu.au/](http://www.housing.uwa.edu.au/))
- think about the type of housing you want and how much rent you can afford,
- before agreeing to move into shared accommodation, it is important to carefully assess whether you will enjoy living in that household and with those people,
- be aware of the distance and travelling times to and from campus,
- always view the room/flat/house before making a decision,
- don’t be pressured into taking a place that is not what you want,
- ask questions and consult the Housing Officer on matters that you are not clear about, and
- read the free booklet titled ‘Renting a home in Western Australia’ which is available from the Housing Officer, the Department of Commerce or the Tenants Advice Service ([http://www.commerce.wa.gov.au/consumerprotection/](http://www.commerce.wa.gov.au/consumerprotection/))
- before signing a lease, it is crucial that you understand the terms and conditions that apply.
Some of these banks also have branches in other countries and, if a branch is present in your country, we recommend you open an account before you leave home. This will make money matters easier once you arrive in Perth. If this option is not available, you can open an account soon after arrival. We will assist you to open an account using your Establishment payment. Funds can be sent directly to your bank account by telegraphic transfer (TT) or by bank draft. This arrangement can be made through any bank in your home country. If funds are sent by bank draft, allow two weeks for posting and clearance.

When opening a bank account you will need your passport and some other form of identification. The bank will ask you for a Tax File Number (TFN), which you do not have to provide. However, if you do not provide a TFN the bank will charge you a higher than normal tax rate on any interest you earn. You can apply for a tax file number online at: http://www.ato.gov.au

**Banking hours are 9.30am - 4.00pm Monday to Thursday and 9.30am - 5.00pm on Friday.**

Banks are closed on Saturday, Sunday and public holidays. Banks also operate automatic teller machines (ATM) on campus and in all suburbs. Access to accounts at ATMs are through cards and a Personal Identification Number (PIN). Should the card (and/or PIN) be misplaced/stolen, you must notify your bank immediately (after hours numbers are available).

Most major banks also have telephone and internet banking facilities.

**Money Management**

Most students are on a limited budget, therefore managing money is an important skill to learn. You should work out a realistic budget and stick to it, ensuring that your expenses do not exceed your income. If you find yourself overspending, analyse your expenditure and commit yourself to making changes. To assist you in working out a budget, the following guide is provided:

**Estimated Cost of Basic Living per Week (Single Student Living Off-Campus)**

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekly rent (shared accommodation with 2-3 students)</td>
<td>$200</td>
</tr>
<tr>
<td>Meals/Snacks</td>
<td>$175</td>
</tr>
<tr>
<td>Gas/electricity/water/phone</td>
<td>$45</td>
</tr>
<tr>
<td>Transport (SmartRider)</td>
<td>$40</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>$70</td>
</tr>
<tr>
<td><strong>Total weekly cost</strong></td>
<td><strong>$530</strong></td>
</tr>
</tbody>
</table>

*Students with a family (spouse and one child) should budget a minimum of $750 per week for living expenses.*

An amount of $400 - $700 per semester should be set aside for textbooks and other study materials, and $1,600 - $2,000 should be allocated for initial set-up costs, which will include:

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accommodation bond (4 weeks rent @ $200 p/week – refundable)</td>
<td>$800</td>
</tr>
<tr>
<td>Advanced rental (2 weeks @ $200 p/week)</td>
<td>$400</td>
</tr>
<tr>
<td>Connection fees (phone, electricity, gas) – shared cost</td>
<td>$60</td>
</tr>
<tr>
<td>General second-hand furniture, crockery etc</td>
<td>$700</td>
</tr>
<tr>
<td><strong>Total establishment cost</strong></td>
<td><strong>$1960</strong></td>
</tr>
</tbody>
</table>
Financial Assistance

Students experiencing difficulties managing their finances should speak with the Student Contact Officer. A short-term loan of $1,500 is available from the University to international students who find themselves in temporary financial difficulties.

Working in Perth

Australian immigration regulations allow international students to work up to a maximum of 40 hours per fortnight during academic term and full time during vacation periods.

Dependants of undergraduate students are also restricted to a maximum of 40 hours per fortnight and are not allowed to work until the student begins their course. However, dependants of masters or doctorate degree students have unlimited work rights. Students and dependants of students, intending to work must ensure they have a 'Work Right'. This is usually included with your Student Visa.

The above information is given as a guide only. For all information regarding visas refer to the Department of Immigration and Citizenship - Tel 13 18 81 www.immi.gov.au

Work available to students is mainly part-time in restaurants, factories and shops. The best way to seek employment is by checking newspaper advertisements, through recommendation from friends and by enquiries at the Careers Centre on campus.

Although part-time work is available, it is not plentiful or regular. Students should not include potential income from work in their financial calculations or budget planning.

Tax File Number

It is recommended students apply for a Tax File Number. If you work you will need a Tax File Number (TFN). Employers will require your TFN to enable them to deduct income tax from your salary before you receive it. You can apply for a TFN online at: www.ato.gov.au

Income Tax

The Australian Taxation Office classifies international students studying in the country for six months or more as residents for taxation purposes. If you earn any income you will have to submit a tax return at the end of each financial year (30 June). Interest earned from bank deposits or other investments are considered income and are subject to income tax.

If you are employed, your employer will deduct income tax from your salary and at the end of each financial year you will receive a Payment Summary showing your income and tax deductions. The Payment Summary must accompany your completed paper tax return when it is submitted to the Taxation Office. Alternatively you can lodge your tax return on-line www.ato.gov.au

The Taxation Office may give you a refund if your total income for the year was less than that required to pay tax. Conversely, if insufficient tax was deducted, then the difference must be paid to the Taxation Office.
Health Care and Insurance

Overseas Student Health Cover (OSHC)

All Australia Awards Scholarship (AAS) students must have Overseas Student Health Cover (OSHC).

The University has appointed Allianz Global Assistance as the provider for Overseas Student Health Cover (OSHC) for students at the University of Western Australia, however international students may choose to use another health cover provider, if they wish. Ensure you check all the cover conditions before choosing an alternative provider.

A dedicated Allianz Global Assistance representative attends the International Centre Office each day Monday to Friday.


UWA will arrange single cover for you from the time you arrive in Australia.

Allianz will pay 100% of the scheduled fee for medical consultation. If you see a medical practitioner (GP) who charges above the scheduled fee, you will be required to pay the difference. Allianz pays for the total cost of hospital treatment by a doctor appointed by the hospital, in a shared ward of a public hospital. If you choose your own doctor and get treatment in a private hospital, Allianz will only pay the scheduled fee. All costs beyond the scheduled fee have to be met by you. Allianz will also pay for emergency ambulance transport and rebates for certain prescription items.

It is recommended that you have your eyes and teeth checked before departure. Dental work and spectacles are not covered under OSHC and are relatively expensive in Australia. You can purchase additional cover for these ancillary services at an extra cost.

Students who will have family joining them can upgrade their single cover through Allianz Global Assistance to Family cover. This additional amount for family cover will be an extra cost to the student.

If a student wishes to have Family cover with a different provider, the full-cost of this cover will need to be paid by the student. There is no refund of the single cover with Allianz.

For more information on overseas health coverage, please refer to http://www.studyat.uwa.edu.au/undergraduate/apply/health

Payment of Medical Accounts

Some medical practitioners may require you to settle your account directly with them. In this case, you will have to pay the full fee directly to the medical practitioner and then claim a reimbursement from Allianz. To make a claim, you will need to complete a claim form and attach your receipt of payment. Other medical practitioners may choose to charge the account directly to Allianz.

Claims may be submitted to Allianz representatives who are on campus daily to deal with claims and other enquiries relating to OSHC.
Health Services

UWA has a medical centre on campus, located on the second floor of the Guild Village. Charges for services are generally equivalent to scheduled fees.

The University area and all suburbs of Perth are well served by private medical practitioners. Some practitioners charge scheduled fees while others charge above scheduled fees. This should be clarified when appointments are made.

Emergency hospital services are available 24 hours a day/ 7 days a week without an appointment at the following general hospitals. Look for the ‘Emergency’ or ‘Casualty’ signs:

- Sir Charles Gairdner Hospital (closest to University)
- Royal Perth Hospital
- Fremantle Hospital
- King Edward Memorial Hospital (for females)
- Princess Margaret Hospital (for children only)

Transport and Communications

Public Transport

The organisation that runs Perth’s public transport system (integrating buses, trains and ferries) is called Transperth.

Full-time international students are entitled to concession on public transport. To access concession fares, students can purchase a Tertiary SmartRider Card from the University Campus News and Gifts Newsagent. A card purchase fee of $5 applies. A minimum of $10 must be added to your SmartRider Card at the time of purchase. Once you have added value onto your SmartRider Card, you can start to use it on buses, trains and ferries. Using the SmartRider Card will save you over 15% on cash fares.

Further information on fares, timetables and SmartRider can be obtained at www.transperth.wa.gov.au

Taxis

Taxis are fairly expensive and have non-negotiable meter charges. An extra charge is levied after 6pm, on weekends and public holidays.


Private Transport

Based on your finances and the distance between your residence and the campus, you may choose to own a car or travel by bicycle. A reasonably good secondhand bicycle can cost between $120 and $150 and you must wear a safety helmet when cycling in public.

If you decide to buy a secondhand car, remember to consider the following:

• the running costs involved, such as maintenance, insurance, registration, petrol and parking;
• when inspecting a car, always take a friend who knows about cars for a second opinion;
• when purchasing a vehicle from a private seller, contact the Register of Encumbered Vehicles (REVS) to check whether any money is owing on the vehicle;

• when buying from a car dealer, any document you sign can be legally enforced. Therefore ensure that you fully understand all terms and conditions contained in the documents. Do not sign an ‘Offer to Purchase’ document unless you are sure that you want to buy the car;

• when uncertain about the condition of a vehicle, have it checked by a qualified person. The Royal Automobile Club of WA (RAC) provides an inspection service for a fee.

**Vehicle Insurance**

By law, all vehicles in Western Australia are covered by compulsory Third Party Insurance which is incorporated into the car registration fee. It covers personal injury to other people involved in an accident with your car. It does not cover the cost of other damages, repairs to the other vehicle or to your own.

**You must not drive an unregistered vehicle.**

**It is important that you purchase separate comprehensive vehicle insurance to protect yourself against damage to your car and other vehicles in the event of an accident.**

If you are holding an international/overseas driving licence, before you purchase your car insurance, you should clarify with your insurer whether the policy will cover you in the event of accident.

**Driver’s Licence**

The Department for Planning and Infrastructure (Licensing Services) are responsible for driver’s licences and car registrations.

If you have a valid overseas licence, you may drive in Western Australia on your overseas licence until it expires. You must carry your licence at all times. If your overseas licence ceases to be valid or expires, you will be required to apply for a WA licence if you wish to continue driving.

If your overseas licence is not in English, you should have it translated to English through the National Accreditation Authority for Translators and Interpreters (NAATI) Tel 9472 3588.

Western Australia operates a demerit ‘point system’ for drivers. Twelve points are allocated to you and are deducted when driving offences such as speeding and going through red lights are committed. It takes three years for points to be added back onto your licence. If you lose all 12 points, your licence will be suspended for a certain period.

Driving under the influence of alcohol over 0.05 or drugs is a serious offence in Australia and can result in fines and losing your licence, not to mention loss of life. **Use of seat belts is compulsory.**

Postal Services

Australia Post has agencies and post offices in all suburbs and are open from 9.00am to 5.00pm, Monday to Friday (some branches also open on Saturday from 9.00am to 12.00pm).

Payment for most government bills, car registrations, driver’s licences, utility charges and other monetary transactions can be processed at Australia Post offices and agencies.

There are strict rules governing postage of parcels containing animal and plant materials, foodstuffs, medicines and artefacts. If you intend to send or expect to receive any parcel containing these materials, make sure to obtain the necessary advice from customs and postal authorities in advance.

If you change your address, you can have your mail re-directed to your new address by completing a "Change of Address" form. You will be charged for this service.

Telephone

Perth’s telephone and mobile phone services are provided by several companies, the biggest being Telstra. Local calls from a private or public phone are usually charged on a per call basis (unlimited time). Charges for calls outside the Perth metropolitan area, interstate (STD) and international (ISD) are levied at scheduled rates per minute. Calls from and to mobile phones can be more expensive than calls from a fixed line phone and are charged on a timed basis.

Before deciding on a particular telephone company, shop around and evaluate services on offer and costs. Additional attention should be paid to mobile telephone contracts and especially to clauses concerning the obligations of the subscriber.

SIM cards can be purchased from the University Newsagency. Students may prefer to set up Skype accounts on their computer to make cheap international calls.

Email, Internet and Facsimile

All telephone lines in Perth are capable of carrying email, internet and facsimile traffic. Connections for email and internet via PCs and modems are easily carried out. There are numerous email and internet providers in Perth, and students should shop around before deciding on a provider that meets their budget and purpose.

The University will provide students with an email account and the ability to upgrade their computer access.
http://www.is.uwa.edu.au/it-help/accounts/student/full-access
http://www.is.uwa.edu.au/current-students/it-help/computers
Newspapers

The West Australian................................. Daily newspaper
Sunday Times ................................. Weekend
Weekly community newspapers............. Delivered free to households

National and interstate papers are also easily available, and major overseas newspapers are available to read free of charge at the University and public libraries.

Television

Free-to-air TV channels broadcast programs throughout most of the day and night. Three are commercial stations (Channels 7, 9 and 10) and two are publicly funded (Channels 2 and 28). One of the public stations, SBS (Channel 28), specializes in multicultural and ethnic programs. SBS programs include movies and news in many languages besides English. All five stations are Australia-wide.

Cable TV is available for a fee in most suburbs including those around the University. Service is provided by contractual arrangements between the provider and the user.

Radio

There are multicultural programs broadcast on radio 6EBA 95.3FM and SBS 96.9FM

Religion

Australians are generally very tolerant of other people’s religions and you are free to practise any religion you wish. Nearly every major religious group is represented in Perth, although Christianity is the most widely practised.

UWA has Catholic and Anglican priests on campus, and a Muslim prayer (Masjid) room which is located at the east end of Winthrop Hall.

Refer to ‘Useful Contacts and Websites’ at the back of this book for a list of some religious organisations and places of worship. For a detailed list of churches in Perth, refer to the White Pages of the Perth telephone directory (www.whitepages.com.au). They are listed by denomination.

Shopping

Like all cities, Perth has shops and stores catering to most consumer requirements. On arrival, you will find all you need at shops close to the campus – along Stirling Highway, Broadway and Hampden Road. After settling in, you may wish to venture further to Claremont, Fremantle, Perth City, Northbridge and other suburban centres.
Prices in shops are fixed and bargaining is not customary. Tips are also not customary, but can be paid in restaurants if the service was very good.

Supermarkets – Grocery Stores

The main supermarket chain stores are Coles, Woolworths and IGA. Goods at supermarkets are generally cheaper than smaller ‘delicatessens’ or smaller speciality stores.

Close to campus
• Coles Supermarket, Claremont Shopping Centre, Gugerli Street, Claremont
  - Large variety of food, kitchen items (kettles, plates, cutlery) underwear, household goods (fans/heaters)
• IGA Broadway Fair Shopping Centre, 88 Broadway, Nedlands
• IGA Captain Stirling, cnr Florence Rd and Stirling Highway, Nedlands
• IGA, 152 Stirling Highway, Nedlands

Department Stores

The major department chain stores are Myers and David Jones. There are also discount department stores such as Target, K-Mart, Big W and Red Dot Stores which sell similar products at comparatively lower prices.

Close to campus
• David Jones: in the city and Claremont – clothing, cosmetics, footwear and accessories, household goods – can be expensive
• Myer: located in the city and in Fremantle – clothing, cosmetics, footwear and accessories, household goods – can be expensive
• Target: located in the city and in Fremantle – discount department store, clothing, cosmetics, home wares, bedding, footwear
Pharmacies and Chemists

These are the only shops that sell prescription medicines. They also stock all forms of non-prescription drugs, medicines, medical and health supplies, toiletries and cosmetics.

Close to campus
- **Campus Pharmacy** - Ground Floor, Guild Village, UWA
- **Broadway Fair Pharmacy** Shop 22, Broadway Fair Shopping Centre, 88 Broadway, Nedlands
- **Stirling Drive-In Pharmacy** 234 Stirling Highway, Claremont (open until 11 pm every day)
- **Michael’s Health Care** 3/248 Stirling Highway, Claremont (open 8am to 8pm every day)

Asian Grocery Shops

Asian grocery shops can be found in Northbridge (city), and around Perth’s suburbs.

Close to campus
- **Kong’s Oriental Supermart**, Shop 9, Broadway Fair Shopping Centre, 88 Broadway, Nedlands Tel: 9386 1939

Halal Food

Halal food is available at all residential colleges and at campus outlets. Halal food and meat are available at the following outlets:

- Aziz Halal Meats, Shop 4, Hillview Place, Bentley
- Med Halal Meats, 73 Honeywell Blvd, Mirrabooka
- Ismail’s Halal Butcher, Shop 19, 377 Wanneroo Rd, Balcatta
- Carousel Halal Meat, Shop 27/53 Cecil Ave, Cannington
- Anugerah Malay Cuisine, 1020 Albany Highway, Victoria Park
- Alto’s Kebab House, 39 Lake St, Northbridge, Perth
- Cafe Karache, 124 Murray Street, Perth
- Ali Baba and 40 Dishes, 5A, 50 South Terrace, Fremantle

Markets

Perth has markets that open on weekends and public holidays. They comprise a collection of stalls that sell all kinds of goods and services including Asian wares, clothing, fresh produce, prepared food, crafts and fortune-telling.

Close to campus

- **Fremantle Market**, Corner South Terrace and Henderson Street, Fremantle
- **Boatshed Fresh Food**, 40 Jarrad Street, Cottesloe (tends to be expensive)

Eating Out

There are numerous restaurants, cafés and eating places in Perth. Although many are concentrated in Northbridge and Fremantle, you will find eating places, serving all types of international cuisine, elsewhere in the city and in every suburb.
When eating out, remember:
• BYO means you are able to Bring Your Own alcohol to the venue;
• tipping is rarely practised (only in very good restaurants and/or if the service has been excellent);
• food is generally not available after 10.00pm. There are certain places, that remain open until late, with some cafes in Northbridge open for 24 hours;
• casual eating out in Perth is inexpensive.

Close to campus
• Broadway, Nedlands - various cafes, pizza, restaurants
• Broadway Fair Shopping Centre, Broadway, Nedlands – various cafés/take-away food outlets
• Hampden Road, Nedlands - various cafés, restaurants

Movie Theatres
• Hoyts (several locations) www.hoyts.com.au
• Greater Union (several locations) www.greaterunion.com.au
• Windsor Cinemas, 98 Stirling Highway, Nedlands,
• Luna Cinemas, 155 Oxford Street, Leederville and 3 Essex Street, Fremantle, www.lunapalace.com.au

STUDYING AT UWA

Academic Matters

Studying at a university in Australia may be different to what you have been used to and therefore you need to take note of the academic expectations at UWA.

When studying at UWA

• emphasis is on independent learning and continuing your study outside classes,
• you will be expected to take an active part in learning rather than rote learning,
• critical thinking is necessary,
• it is important to have your own opinion and to be able to support your opinions with facts and references,
• you will receive less direction from lecturers, and
• you will have fewer assessments but with heavier weighting.

Students are encouraged to

• collect and analyse data,
• ask questions,
• develop an argument in a logical form and
• participate in discussion and debate with other students and teachers.

Classes

Weekly undergraduate lectures may have more than 100 students. These are complemented by smaller, weekly tutorials, seminars or laboratories and workshops where you will be expected to actively participate in discussion and debate.
Plagiarism

Plagiarism is “taking and using as one’s own, the thoughts, writings or inventions of another.” These thoughts or writings could be, for example, from a book or the internet or from the work of other students.

It is a very serious offence that carries substantial penalties. A student may receive a failing grade for the work in question, or be excluded from the unit.

Tip

Major assignments for different units may be due around the same time, so manage your time effectively to ensure deadlines are met.

Having Problems?

Ask for help if you are having problems. Your tutors, lecturers, the course coordinator and Academic Student Adviser/Sub-Dean are all there to help you, so talk to them about any difficulties you are having. Alternatively, a counsellor or learning skills adviser at Student Services can provide assistance with developing your study skills, or contact the Student Contact Officer at the International Centre.

Academic Assessment System

Depending on the course you are enrolled in, assessment takes various forms. In some courses, assessment comprises of final exams, short tests and essays. Others are based on the continuous assessment of assignments, short essays, field trips, tutorial papers, oral exams and seminars.

Most units (subjects) will have one or two big assignments rather than lots of smaller ones. Lecturers look for an argument or thesis in assignments and how you express your ideas and information.

Exams

Timetable

Exam timetables are published approximately three weeks before the start of examinations. Your personal exam timetable is accessed through your student website - Student Connect.

Duration

usually 3 hours + 10 minutes reading time

Tip

Exams at UWA may be more heavily weighted than you are used to, especially for science and maths units. It is best to review your lecture and tutorial notes on an ongoing basis.

Important

There is no provision for early examinations unless the circumstances are considered to be an emergency.
Grading

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Grade (all faculties)</th>
</tr>
</thead>
<tbody>
<tr>
<td>80-100</td>
<td>HD (High Distinction)</td>
</tr>
<tr>
<td>70-79</td>
<td>D (Distinction)</td>
</tr>
<tr>
<td>60-69</td>
<td>CR (Credit Pass)</td>
</tr>
<tr>
<td>50-59</td>
<td>P (Pass)</td>
</tr>
<tr>
<td>45-49</td>
<td>N+ (Fail)</td>
</tr>
<tr>
<td>0-44 N</td>
<td>N (Fail)</td>
</tr>
<tr>
<td>UP</td>
<td>(Ungraded Pass)</td>
</tr>
<tr>
<td>UF</td>
<td>(Ungraded Fail)</td>
</tr>
</tbody>
</table>

Text Books

Textbooks can be expensive, but you can reduce the cost by:
- not buying every book listed on a reading list,
- seeking the advice of senior students/tutor as to which books are essential,
- advertising on noticeboards around campus for the books you want to buy, and
- buying second-hand books from the UWA secondhand bookstore on campus.

New books can be bought from the Co-op Bookshop on campus. If you pay the joining fee, a discount of up to 15% is possible.

Encompass Info Shop at Broadway Fair Shopping Centre also sells discounted text books.
Services for Students

International Sponsored Students Unit (ISSU)

The International Sponsored Students Unit in Hackett Hall is one section of the UWA International Centre. It is the principal point of contact for AAS students. The International Centre’s functions are to:

• Provide on-going support to international students on matters of general welfare such as health insurance, visa, financial assistance etc,
• Manage the University’s international student recruitment programs,
• Develop effective relationships with overseas institutions,
• Administer student exchange agreements,
• Provide advice on study abroad and student exchange programs for all students,
• Process undergraduate, postgraduate, study abroad and student exchange applications.

The ISSU provides support to international scholarship and sponsored students and their sponsor organisations. The Student Contact Officer in the ISSU is the first point of contact for Australia Awards Scholarship awardees and can assist with pre-departure information, travel for fieldwork; tutorial support; returning home travel and any other matters in relation to your scholarship.

http://www.international.uwa.edu.au/students/ausaid

Student Services

http://www.student.uwa.edu.au/contact/studentservices

Student Services, located on the second floor of the Social Sciences South Building, offers a wide range of services to students. These include transition programs, Counselling and Psychological Services (CAPS), Study Smarter (learning, language and research), Housing Service, Careers Centre, Medical Centre, Childcare Service and UniAccess. Information about these services will be provided during your enrolment or can be accessed at the website above.

Transition Programs

There are several transition programs designed to assist you as you settle into uni life. Postgraduate students can join the Postgraduate Student Association and LACE (Language and Cultural Exchange) as a great way to get to know others and to learn more about the University www.student.uwa.edu.au/learning/studysmarter/on-campus/lace

Undergraduate students, can connect with a mentor via UniMentor or participate in social activities and learning support through UniSkills. Information about these programs is available at www.student.uwa.edu.au/contact/studentservices
Counselling and Psychological Services (CAPS)

The Counselling and Psychological Services (CAPS) provides professional and confidential service free of charge to students at UWA. Counsellors are clinical psychologists and are trained to assist students to deal with issues such as personal problems, anxiety, dealing with stress/trauma etc.


Study Smarter

The Study Smarter team offers a wide range of services to help students succeed academically at UWA. Free workshops, podcasts, English language corner, great online resources and individual consultation are available to students. They also have a terrific newsletter.

http://www.student.uwa.edu.au/learning/studysmarter

Housing Service

The Housing Service maintains a listing of both shared and vacant accommodation available to students in areas surrounding the campus. They also provide information and advice on housing issues, such as tenancy law, understanding leases etc. They do not, however, arrange accommodation for students. It is the student's responsibility to view potential accommodation and assess its suitability.

Students who are undertaking postgraduate studies, should also consider Crawley Village housing. Crawley Village houses or units are owned by the University and are close to the campus.

http://www.housing.uwa.edu.au/

Careers Service

The Careers Service provides assistance in finding part-time and casual employment. It also offers free advice on career choices related to specific employment, information on methods of applying for positions, and interview techniques. Part-time employment can be found on Career Hub.

http://www.careers.uwa.edu.au/students

Medical Centre

Male and female doctors are available at the Medical Centre. Staff at the Centre provide confidential and comprehensive medical care to students. Students wishing to consult the doctors must make an appointment.


Child Care Service

UWA Child Care Services provides Long Daycare and Out of School Hours care services. It offers part-time and full-time care to children aged six weeks to five years. It provides after school and vacation care for students up to thirteen years old, during state school terms and school holidays. Places are always in demand and fees are charged on a per week basis.

http://www.childcare.uwa.edu.au/
UniAccess
UniAccess provides a range of services including support and advocacy to UWA students who wish to disclose a disability or a chronic medical condition and request assistance.

The Library

The study centre of any university is its library. At UWA the libraries contain an impressive collection of books, journals and other materials that support the University’s research, teaching and learning programs. The libraries include the Reid Arts and Business Library; Fine Arts & Architecture Library; the Law Library; the Medical & Dental Library; the Music Library and the Science Library.

To obtain maximum benefit from the libraries, their resources and facilities, students need to learn how to use them. Each library offers information literacy guides and training, both online and in a face-to-face environment. Staff at information desks are also available to help students find the material and information they seek.
http://www.is.uwa.edu.au/

Email Services

The University provides each student with an email account with a web-based interface. This allows convenient access via any Internet-connected computer, on or off campus. The account can also be upgraded to provide full Internet access including dial-up connections from a home computer. Students should activate and begin using their email account as soon as possible. All official university correspondence will be sent to this account.
http://www.is.uwa.edu.au/it-help/email/student

Student Connect

Student Connect is the gateway to the Student Information System. Student Connect will allow students to manage their own enrolment. They can also change their password and address details, view their current enrolment, class timetables, examination timetable, results etc.
http://www.student.uwa.edu.au/course/studentconnect

UWA Student Guild

The UWA Student Guild is the representative body for all students at UWA. It is run by the Guild Council, whose members are elected to office by their respective fellow students.

The Guild provides a wide range of services such as catering, sporting activities, second-hand bookshop, Guild printing and media and the Guild shop. When required, it makes representation on behalf of students to the University and to government. It also has a large number of clubs and societies, which organise activities and entertainment. Some of the different types of clubs include International Student Services (ISS), Postgraduate Students’ Association (PSA), Amnesty International, Arts Union etc. These clubs and societies provide opportunities for students to network and socialise outside the academic circles.
http://www.guild.uwa.edu.au/welcome/home
Student Parking and Parking Permits

Parking permits are not issued to first-year students unless they are already graduates of UWA or another university. Full-time students in second or subsequent years of degree program may obtain a permit subject to certain conditions. A fee is payable for the permit.


Important University Policies and Regulations

Equity and Diversity Policies
The University is committed to promoting equality of opportunity for all students and to providing an inclusive and supportive learning environment. Information about the University’s equity and diversity policies can be obtained from http://www.hr.uwa.edu.au/equity

Charter of Student Rights and Responsibilities
The Charter of Student Rights and Responsibilities outline the fundamental rights and responsibilities of students who undertake their education at UWA. The Charter contains information on -

• General and fundamental rights and responsibilities
• Equal opportunity and non-discrimination
• Access to education
• Quality of education
• Student representation
• Procedure for grievances, appeals and complaints.


Academic Misconduct
Students must not engage in academic misconduct. Any such activity undermines an ethos of ethical scholarship. Academic misconduct includes, but is not limited to cheating, or attempting to cheat through:
(a) collusion
(b) inappropriate collaboration
(c) plagiarism
(d) misrepresenting or fabricating data or results or other assessable work
(e) inappropriate electronic data sourcing/collection
(f) breaching rules specified for the conduct of examinations in a way that may compromise or defeat the purposes of assessment.

http://www.teachingandlearning.uwa.edu.au/staff/policies/conduct
http://www.student.uwa.edu.au/__data/assets/pdf_file/0006/2272119/RT4.3_Avoiding_academic_misconduct.pdf
Grievance Procedure

The University has policies to deal with student grievance and complaints. If students are unhappy with the outcome of their internal appeal process, they may approach an external body.

Further information can be accessed at http://www.student.uwa.edu.au/life/complaints

In the event that students are dissatisfied with their academic assessment/progress status, there is avenue for appeals. For more information visit http://www.student.uwa.edu.au/life/complaints/policies
Useful Contact Numbers and Websites

Note: To telephone Perth from overseas, dial the country and area codes + 61- 8 - before the number.

On Campus

International Centre

General Enquiries
Tel: 6488 3939
Fax: 9382 4071
Website: www.international.uwa.edu.au

Director
Mr Kelly Smith
Tel: 6488 1853
Email: kelly.g.smith@uwa.edu.au

Manager, International Sponsored Student Unit
Ms Deborah Pyatt
Tel: 6488 2420
Email: deborah.pyatt@uwa.edu.au

AusAID Project Officer
Ms Debra Basanovic
Tel: 6488 1785
Email debra.basanovic@uwa.edu.au

Centre for English Language Teaching

The Centre offers English language programs for international students.
Courses include general English, English for academic purposes and English for business.
Tel: 6488 3539
Fax: 6488 1077
Email: celt@uwa.edu.au
Website: www.celt.uwa.edu.au

Faculty of Arts
Tel: 6488 2091
Fax: 6488 1059
www.arts.uwa.edu.au

Faculty of Education
Graduate School of Education
Tel: 6488 2388
Fax: 6488 1052
www.education.uwa.edu.au

Faculty of Engineering, Computing and Mathematics
Tel: 6488 3061
Fax: 6488 1026
Email: enquiries-ecm@uwa.edu.au
www.ecm.uwa.edu.au

Faculty of Law
Tel: 6488 2945
Fax: 6488 1045
www.law.uwa.edu.au

Faculty of Science
Tel: 6488 7333
Fax: 6488 1058

Faculty of Medicine, Dentistry and Health Sciences
Tel: 6488 8551
Fax: 6488 4848
Email: enquiries-fmdhs@uwa.edu.au
www.meddent.uwa.edu.au

UWA Business School
Tel: 6488 2780
Fax: 6488 1068
www.business.uwa.edu.au

Faculty Offices

ALL EMAIL ENQUIRIES FOR FACULTIES
Email: http://www.uwa.edu.au/askuwa

Faculty of Architecture, Landscape and Visual Arts
Tel: 6488 2582
Fax: 6488 1082
www.alva.uwa.edu.au
Residential Colleges

University Hall
Tel: 9273 3333
Fax: 9388 1224
Email: admin@curriehall.uwa.edu.au
Website: www.currie.uwa.edu.au

St Catherine’s College
Tel: 9442 0400
Fax: 9386 3844
Email: enquiries@stcatherines.uwa.edu.au
Website: www.stcatherines.uwa.edu.au

Trinity
Tel: 9423 9423
Fax: 9423 9422
Email: admin@trinity.uwa.edu.au
Website: www.trinity.uwa.edu.au

St George’s College
Tel: 9449 5555
Fax: 9449 5544
Email: admin@stgeorgescollege.com.au
Website: www.stgeorgescollege.com.au

St Thomas More College
Tel: 9386 0111
Fax: 9389 1104
Email: stmc@cyllene.uwa.edu.au
Website: www.stmc.uwa.edu.au

Security and Parking

www.security.uwa.edu.au/contact

Email: security@uwa.edu.au
Fax: 6488 1144

Security Control Centre (24 hours)
Tel: 6488 3020

Emergencies (24 hours)
Tel: 6488 2222

Student Administration

The Student Administration Office is responsible for student enrolment, updating of student records, production of examination timetables and academic transcripts.

AskUWA
AskUWA provides students with answers to questions online, anytime.
Tel: 6488 3235
Fax: 6488 1083
Website: ask.UWA.uwa.edu.au

Student Services

Counsellors
Tel: 6488 2423
Fax: 6488 1119

Learning Language and Research Skills Advisers
Tel: 6488 2423
Fax: 6488 1119

Housing Officer
Tel: 6488 3547
Email: housing@uwa.edu.au

UniAccess: Disability Office
Tel: 6488 2423
Fax: 6488 1119
Email: uniaccess@uwa.edu.au

Careers Centre
Tel: 6488 2258
Fax: 6488 1119
Email: careers.centre@uwa.edu.au

Medical Centre
Tel: 6488 2118
Fax: 6488 1078

Child Care Services
Tel: 9389 9433
Fax: 9389 9588

Out of School and Vacation Care Centre
Tel: 9389 1848
Fax: 9389 9588
Other Services and Facilities

Equity and Diversity Office
Tel: 6488 3873

UWA Student Guild
Tel: 6488 2295
Fax: 6488 1041
Email: enquiries@guild.uwa.edu.au
Website: www.guild.uwa.edu.au

Guild Education Officer
Tel: 6488 2295

International Students Services (ISS)
Tel: 6488 2270
Email: iss-committee@gu.uwa.edu.au

Postgraduate Student’s Association
Tel: 6488 3194
Fax: 6488 1200
Email: psa@guild.uwa.edu.au

University Co-operative Bookshop
Tel: 6488 2069
Email: uwa@coop-bookshop.com.au
Fax: 6488 1007

Outside Agencies

Australian Taxation Office
45 Francis Street, Northbridge, WA 6000
Tel: 1 3 28 61
Website: www.ato.gov.au

Tax File Numbers (TFN) Enquiries
Tel: 1 3 28 61

Equal Opportunity Commission
Tel: 9216 3900

Department of Immigration and Citizenship
411 Wellington Street, Perth, WA 6000
Tel: 1 3 18 81
Website: www.immi.gov.au

Council for International Students of Western Australia (CISWA)
Australia Asia Building
1st Floor, 275 Stirling Street
Perth, WA 6000
Tel: 9227 7660
Fax: 9227 7663
Email: ciswa@bigpond.com

Department of Planning and Infrastructure
Tel: 13 11 56

Electricity: Synergy
(Customer Services)
Tel: 13 13 53

Gas: Alinta Gas (Enquiries)
Tel: 13 13 58

Legal Aid Western Australia
55 St George’s Terrace, Perth WA 6000
Tel: 9261 6222 or 1300 650 579

Department of Commerce
Consumer Protection Advice Line
219 St George’s Terrace, Perth WA 6000
Tel: 1 300 30 40 54

Police Department (Subiaco Branch)
365 Bagot Road, Subiaco WA 6108
Tel: 9381 6811

Police Department Perth
1 Hay Street, East Perth
Tel: 9222 1216

Register of Encumbered Vehicles (REVS)
Tel: 1 300 30 40 24
(Call to check if the car you are intending to buy privately has money owing on it.)

Tenants Advice Service
Tel: 9221 0088
(Mon-Fri 8.30am - 12.00pm, and Wed 2.30 - 7.30pm)

Transperth
Tel: 1 3 62 13
Website: www.transperth.wa.gov.au

WA Tourist Centre
Ground Floor Albert Facy House
(Corner of Wellington Street)
Forrest Place, Perth
Tel: 1 300 361 351
Website: www.westernaustralia.com
Hospitals

Fremantle Hospital
Alma Street, Fremantle
Tel: 9431 3333

Princess Margaret Hospital for Children
Roberts Road, Subiaco
Tel: 9340 8222

Royal Perth Hospital
Wellington Street, Perth
Tel: 9224 2244

Sir Charles Gairdner Hospital
Hospital Avenue, Nedlands
Tel: 9346 3333

King Edward Memorial Hospital for Women
374 Bagot Road, Subiaco
Tel: 9340 2222

Religious Organisations and Places of Worship

Perth Mosque Inc
427 William Street, Perth WA 6000
Tel: 9328 8535

Islamic Council of Western Australia
7 Malvern Road, Rivervale WA 6103
Tel: 9362 2210

St. Margaret’s Anglican Church
58 Tyrrell Street, Nedlands WA 6009
Tel: 9386 1083

St. George’s College Chapel
(Anglican)
Opposite UWA on Stirling Highway
Tel: 9449 5555

St. Matthew’s Anglican Church
11 4 Onslow Road, Shenton Park WA 6008
Tel: 9381 2640

Holy Rosary Catholic Church
46 Thomas Street, Nedlands WA 6009
Tel: 9386 1870

St. Thomas Catholic Church
2 College Road, Claremont WA 6010
Tel: 9384 0598

St. Thomas More College Chapel
(Catholic)
Opposite UWA on Stirling Highway
Tel: 9386 0111

St. Joseph’s Catholic Church
1 Salvado Road, Subiaco WA 6008
Tel: 9381 0400

Riverview Church (Pentecostal Church)
237 Princess Road, Nedlands
Tel: 9386 1770

Kings City Church (Pentecostal Church)
Suite 51/102 Railway Street,
West Perth WA 6005
Tel: 9321 2551

Jewish Centre in WA
61 Woodrow Avenue, Yokine WA 6060
Tel: 9276 8572

Banks

ANZ Bank
31 Broadway, Nedlands, WA 6009
Tel: 1 3 13 14
Website: www.anz.com.au

BankWest
28 Bayview Tce, Claremont WA 6010
Tel: 1 3 17 18
Website: www.bankwest.com.au

Westpac Bank
(Campus Branch), Guild Building
Tel: 1 3 20 32
Website: www.westpac.com.au

Commonwealth Bank
4 Stirling Highway, Nedlands, WA 6009
Tel: 1 3 22 21
Website: www.commbank.com.au

National Australia Bank
Tel: 1 3 22 65
Website: www.national.com.au

Unicredit (Campus Branch)
Tel: 6488 1219 or 9389 1011
Buddhist Society of WA
18 Nanson Way, Nollamara WA 6061
Tel: 9345 1711

Hindu Temple of WA
Lot 41 Warton Road,
Canning Vale WA 6155
Tel: 9455 2097

Sikh Association of WA
12 3 Saddleback Grove, Canningvale 6155
Tel: 9256 1314

Church of Christ
70 Dalkeith Road, Nedlands
Tel: 9386 5856

Full Gospel Assembly, Perth
1 Hillview Place, Bentley WA 6102
Tel: 9451 2100

Lutheran Church of Australia
16 Aberdeen Street, Perth
Tel: 9227 8072

Influencers City Church
Perth Modern School, Subiaco
Tel: 1 800 462 838

Telephones

Telstra
www.telstra.com
2/267 Murray Street Perth
667 Hay Street Mall, Perth
Claremont Quarter, Claremont
436 Hay Street, Subiaco
123/131 Hight Street, Fremantle

Optus
www.optus.com.au
659 Hay Street, Perth
140 William Street, Perth
147/23 Claremont Quarter, Claremont

Vodaphone
www.vodaphone.com.au
166 Murray Street, Perth
25 Rokeby Road, Subiaco

Virgin Mobile
www.virginmobile.com.au
17/650 Hay Street Perth
## Glossary of Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aborigines</td>
<td>The first inhabitants of Australia</td>
</tr>
<tr>
<td>Acceptance of Offer</td>
<td>Document a student signs to accept a place at UWA</td>
</tr>
<tr>
<td>ATM</td>
<td>Automatic Teller Machine</td>
</tr>
<tr>
<td>ATO</td>
<td>Australian Taxation Office</td>
</tr>
<tr>
<td>Bond</td>
<td>An amount of money paid before moving into a residential property (or college) as contingency</td>
</tr>
<tr>
<td>CATS</td>
<td>Central Area Transit System – free bus system within Perth city centre</td>
</tr>
<tr>
<td>CISWA</td>
<td>Council for International Students of WA</td>
</tr>
<tr>
<td>DEST</td>
<td>Department of Education, Science and Training</td>
</tr>
<tr>
<td>DFAT</td>
<td>Department of Foreign Affairs and Trade</td>
</tr>
<tr>
<td>DIAC</td>
<td>Department of Immigration and Citizenship</td>
</tr>
<tr>
<td>EEO</td>
<td>Equal Employment Opportunity</td>
</tr>
<tr>
<td>Enrolment</td>
<td>Records student details and the units/subjects a student is undertaking for the year</td>
</tr>
<tr>
<td>ESOS</td>
<td>Education Services for Overseas Students</td>
</tr>
<tr>
<td>Flat</td>
<td>Usually one or two bedroom apartment</td>
</tr>
<tr>
<td>GST</td>
<td>Goods and Services Tax</td>
</tr>
<tr>
<td>Guild, Student Guild</td>
<td>Student representative body</td>
</tr>
<tr>
<td>Guild Village</td>
<td>Area on campus where guild service outlets, banks, cafes and students services are located</td>
</tr>
<tr>
<td>ISS</td>
<td>International Students Service (part of Student Guild)</td>
</tr>
<tr>
<td>Lease</td>
<td>A tenancy agreement/contract</td>
</tr>
<tr>
<td>SmartRider</td>
<td>A pre-paid bus/train card</td>
</tr>
<tr>
<td>O-Day</td>
<td>Orientation Day run by the University</td>
</tr>
<tr>
<td>OLCR</td>
<td>On-line Class Registration</td>
</tr>
<tr>
<td>Orientation</td>
<td>Sessions which help with administrative procedures and adjustment for new students</td>
</tr>
<tr>
<td>OSHC</td>
<td>Overseas Student Health Cover</td>
</tr>
<tr>
<td>Pre-departure</td>
<td>Before students leave home for study in Australia</td>
</tr>
<tr>
<td>PSA</td>
<td>Postgraduate Students’ Association</td>
</tr>
<tr>
<td>Rec Centre</td>
<td>Recreation Centre – UWA sports centre including gyms and courts</td>
</tr>
<tr>
<td>Residential College/Hall</td>
<td>One of the University’s five residential colleges or halls of residence</td>
</tr>
<tr>
<td>Student Card / Campus Card</td>
<td>Card issued by the University which allows</td>
</tr>
<tr>
<td></td>
<td>students to use the library and receive concessions</td>
</tr>
<tr>
<td>TFN</td>
<td>Tax File Number</td>
</tr>
<tr>
<td>Tenant</td>
<td>A person who pays rent to owner/agent to occupy a property</td>
</tr>
<tr>
<td>Transperth</td>
<td>Transport organisation for buses, trains and ferries</td>
</tr>
</tbody>
</table>
# Glossary of Terms

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>TT</td>
<td>Telegraphic transfer – for international bank transactions</td>
</tr>
<tr>
<td>Tuition Fees</td>
<td>The fee payable for the course (does not include amenities fee, accommodation, textbooks or equipment)</td>
</tr>
<tr>
<td>Undercroft</td>
<td>The area below Winthrop Hall</td>
</tr>
<tr>
<td>Unipark</td>
<td>The University’s parking administration</td>
</tr>
<tr>
<td>Uni</td>
<td>University</td>
</tr>
<tr>
<td>Unit</td>
<td>A subject within a course; also a name for an Apartment or flat</td>
</tr>
<tr>
<td>Utilities</td>
<td>Refers to gas and electricity</td>
</tr>
<tr>
<td>UWA</td>
<td>The University of Western Australia</td>
</tr>
<tr>
<td>WA</td>
<td>Western Australia</td>
</tr>
</tbody>
</table>