Allianz Global Assistance is the preferred provider of Overseas Student Health Cover (OSHC) at The University of Western Australia

### A quick guide to the Essentials OSHC Policy

<table>
<thead>
<tr>
<th>Allianz Global Assistance (AGA) is one of Australia’s largest OSHC providers</th>
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<tbody>
<tr>
<td>National network of 450+ direct billing medical providers</td>
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<tr>
<td>24/7 emergency helpline</td>
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<td>186,203 overseas student policy holders (2014)</td>
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<td>Friendly support team with international experience</td>
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AGA is our “Preferred Provider”, which means we have staff on campus who can directly assist policy holders and liaise with the Allianz Global Assistance team.

The Essentials policy is a special arrangement between us and AGA, and it’s only available if we process the student’s OSHC. The benefits include:

- Singles
- Couples
- Families
- Medical and hospital treatments
- Prescription medicines
- Emergency ambulance services
- Pathology and x-rays
- There is no waiting period for:
  - Pregnancy and pregnancy-related conditions
  - Pre-existing mental health issues

### How we can help

**Easy and convenient**
- 450+ direct billing medical providers in and around campuses Australia-wide
- Direct billing reduces out-of-pocket expenses and allows students to claim through the medical centre
- Use “Find a Doctor” on our website

**Student self-service website** (www.oshcallianzassistance.com.au)
- Online member services
- Claims processing
- Fact sheets
- Find direct billing providers
- On-campus service locator

**Easy claiming options**
- Online
- In person at most campuses
- By post

**Toll free, 24/7 emergency helpline (1800 814 718)**
- Medical issues
- Legal services
- Interpreter services

**On-campus support staff**
- Face-to-face assistance
- Special OSHC activities (health days, orientations and more)
- Every case is unique and is managed with personal care

**Available on mobile devices**
- Mobile-friendly web page or iPhone app
- Find a doctor
- Update personal details
- Information and support

For further information visit: [www.oshcallianzassistance.com.au](http://www.oshcallianzassistance.com.au)

*Terms, conditions, limits and exclusions apply see the policy document available at [www.oshcallianzassistance.com.au](http://www.oshcallianzassistance.com.au). Allianz Global Assistance Overseas Student Health Cover policies are authorised under a Direct entered into between Lysaght Peoplecare Limited and the Australian Government through the Department of Health and Ageing. Allianz Global Assistance Overseas Student Health Cover is managed by AGA Assistance Australia Pty Ltd ABN 52 097 227 177 trading as Allianz Global Assistance. Lysaght Peoplecare Limited ABN 95 087 648 753, a private health insurer under the Private Health Insurance Act 2007 (Cth), is the underwriter of Allianz Global Assistance Overseas Student Health Cover policies.*

Learn more at [international.uwa.edu.au/newstudents/health](http://international.uwa.edu.au/newstudents/health)